

Group Policy Statement

Pennant International Limited shall be a progressive, successful, internationally based team that is admired for delivering expertise, superior technical solutions and standard setting performance. Our mission is to grow the business by being our customers' preferred supplier, offering an innovative range of products and services that demonstrate a superior use of technology, and by providing quality and service through the development of long term customer relations.

We will achieve this mission by always listening and reacting to our customers' requirements, needs, and expectations.

Quality

Pennant aspires to be the leading systems support software and training solutions company, ensuring that our Customers' systems are available where they are needed, when they are needed, and that they work.

Business Ethics

We shall conduct our business acting responsibly and with integrity, respecting the laws and regulations, traditions and cultures of the countries within which we operate.

Employment

We are an equal opportunities employer and regard the development of our staff as a development of our business.

Security

We are active in our duty to keep secure both our own materiel and also that of our customers and suppliers.

Health & Safety

At Pennant International Group Plc, we recognise that the health, safety and well-being of our staff, our contractors, visitors, and the end users of our products is a business imperative. Consequently, at Pennant our policy is to actively manage and promote best practice safety and occupational health within all of our businesses and sites.

We seek to engage our employees in this process, and also to ensure that they recognise their responsibilities and contribute fully to maintaining a safe and healthy working environment. The Directors give full backing to this policy and will ensure that the appropriate resources and personnel are available to carry it out.

Environment

Any effects of our operations on the environment are continually assessed and refined.

Philip Walker, Chief Executive Officer

