## Pennant International Group plc

('Company' or 'Group')
(incorporated and registered in England with registered no. 3187528)

Directors: C C Powell J K Powell C Snook J M Waller Registered Office: Pennant Court Staverton Technology Park Cheltenham GL 51 6TL

28 March 2012

Dear Shareholder

## Request to send or supply documents and information via a website

In accordance with the Companies Act 2006 and its Articles of Association, the Company is authorised to send or supply certain documents and information ('Documents and Information') to shareholders by making such Documents and Information available electronically via a website. The Company's means of communication with its shareholders is its website at www.pennantplc.co.uk (the 'Website'). The Board believes that by utilising electronic communication it will deliver savings to the Company in terms of administration, printing and postage, and environmental benefits through the reduced consumption of paper and inks, as well as speeding up the provision of information to shareholders.

In order to be able to send and supply Documents and Information to shareholders in this fashion, the Company is required to ask shareholders individually to confirm their agreement to the Company sending or supplying the Documents and Information to them as a member of the Company via the website.

Accordingly, this letter constitutes a request for your agreement to the Company sending or supplying Documents and Information to you by making the same available at the Website. If you:

- agree to the Company sending or supplying 'soft copy' Documents or Information to you (via the Website), please complete and return to us Part A of the reply form attached and send it to Neville Registrars Limited; or
- would prefer to receive Documents and Information in paper or 'hard copy' form rather than via the Website, you will need to let us know by completing Part B of the reply form attached and send it to Neville Registrars Limited.

If the Company does not receive a response from you within 28 days from the date of this letter, then it will be taken that you have agreed (under paragraph 10 of Schedule 5 to the Companies Act 2006) that the Company may send or supply Documents and Information to you electronically via the Website.

We will notify you when Documents and Information are available to access on the website and we will provide you with:

- · the address of the Website;
- · the place on the Website where the Documents and Information may be accessed; and
- · details of how to access Documents or Information.

Please note that there may be particular circumstances in which the Company needs to send Documents or Information to you in 'hard copy' rather than by Website publication, in which case the Company reserves the right to do so.

Yours sincerely,

Company Secretary

## Pennant International Group plc

Reply slip: re request to send or supply documents and information via a website

## **Electronic Communication**

Electronic Communications—Important Notification Regarding Future Shareholder Information

Shareholders may elect to receive notification by e-mail if the availability of the Annual Report and other shareholder communications is on the Company's website instead of receiving paper copies.

The purpose of this letter is to ask how you would like to receive shareholder communications in future. Please select one of the following options

Option 1—e-mail Notification - If you would like to be notified by email when shareholder documents are available on our website (www.pennantplc.co.uk) please access the share registrars website www.nevilleregistrars.co.uk and register your details.

Option 2—Receive Paper - If you would like to continue to receive all shareholder documents by post, return this tear-off section to: Neville Registrars Limited

Option 3—Take No Action - If you take no action, we will no longer post shareholder documents to you, but we will write to you whenever such documents are produced to advise you that they are available for viewing via the Company's website

Shareholders may at any time change their election or request a paper copy of any shareholder communications published on the Company's website.

PART A	
Complete this Part if you consent to the supply of documents and information via a website	
I/We agree to the Company's request to send or supply documents and information to me/us by making the same available at a website.	
Signed	Date
Email address	
OR:	
PART B	
Complete this Part if you do NOT consent to the supply of documents and information via a website	
I/We elect to continue to receive documents and information in hard copy from the Company by post.	
Signed	Date

**Business Reply** Licence Number BM3865



**NEVILLE REGISTRARS LIMITED NEVILLE HOUSE** 18 LAUREL LANE **HALESOWEN WEST MIDLANDS** B63 3BR